

Capacity Building for the National Trust Ideal

Half year highlights report

April - September 2020

Supporting our members through a year of turbulence

The impact of the pandemic for National Trusts around the world has been huge. We took the early decision to support struggling trusts by providing urgent grants responding to the crisis.

From Indonesia and Jordan to Saint Lucia and Slovakia, these grants provided a critical lifeline to struggling heritage trusts to invest in the things that can keep them open during a pandemic. Grants paid for laptops, hand gel, masks and barriers, and the reporting has underlined the importance of this to the recipients.



The Indonesian Heritage Trust used their grant to produce masks from traditional fabrics, equipping their conservation team with the protection they needed to continue working.



We purchased 13 counter shields to make our office, library and museum safer for everyone. Our members are impressed that we managed to cope with the pandemic situation efficiently. We are grateful for your support during the difficult time of the coronavirus pandemic outbreak."

**- Kanitha Kasina-Ubol
Managing Director, The Siam Society**



Your support, both with funding and with your continual example and motivation, has enabled our volunteers to re-open many of the historic sites entrusted to us, and given them courage to welcome the public back."

**- Sinead Owens
Operations Manager, An Taisce**



Sharing knowledge

INTO Webinar programme 2020

- **Working Holidays:** what to consider, and where to start.
- **Planning** in the built and natural environment.
- **Creating** destinations: tips for developing heritage sites that are harder to access.
- **Re-opening** one month on: learning from examples at three of our member sites.
- **Heritage & Pandemics:** designing strategies for future development.
- **Island Perspectives:** preservation, sustainability and the environment.



As part of our commitment to sharing best practice in the international heritage space, our Deputy Secretary-General has delivered a series of webinars that support the sector at this challenging time.

We have focused on practical themes that can contribute directly to the operation of our members, as well as promoting the expertise already within the network. Fifteen INTO members have presented as part of one of these sessions and more than 500 people have attended. In order to maximise our reach, some have been delivered in with external partners, most recently including the V&A museum.



Fostering growth in the National Trust family

INTO has worked with members to unlock more than £350K in funds for projects that deliver our organisational goals over the next two years.

In Uganda, we're working with our African network to preserve intangible cultural heritage threatened by climate change, creating opportunities for mentorship between the UK and East Africa.

In partnership with the Petra National Trust, we are delivering training on how to maximise the potential of heritage as a community resource, supporting a series of innovative projects in countries across the Middle East.

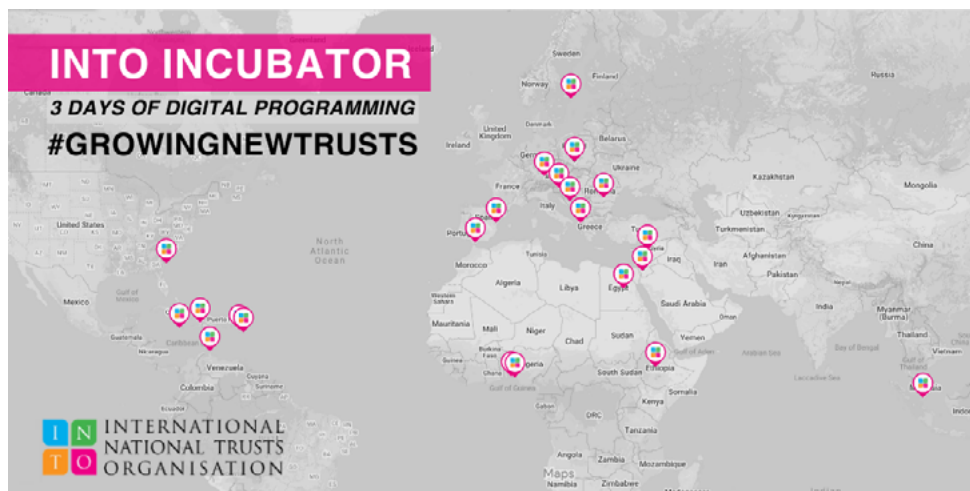
Six National Trusts from across Europe are planning to take part in a series of training placements relating to the theme of widening access to heritage sites, learning from their neighbours and sharing skills around the continent.

In Georgia, we will be supporting the National Trust to develop a working holidays programme while restoring a tower destroyed by Russian jets in the 1990s. National Trust Georgia staff will complete secondments with INTO members in France and the UK.

Growing the National Trust movement

In 2020 we committed to growing our reach by inviting heritage NGOs to learn about the National Trust model.

The result was the INTO incubator, and after a postponement from March due to coronavirus, we are happy to announce that the Incubator was delivered online over three days in September. In this programme, we welcomed 18 new organisations to the National Trust family, from Poland and Egypt to Jamaica and Singapore. The first three days of the online programme were a huge success thanks to innovative online teaching tools developed by our team.



Despite being unsure of what to expect, I found the workshop very inspiring and useful in going back to basics on where we are as a Trust and the opportunities to go forward. Although slightly overwhelmed at the thought of what could lie ahead in the journey of the Gibraltar Heritage Trust into the future, I am also excited to explore this. I am glad to have been able to connect with colleagues abroad and have useful discussions in sharing our pain points and common anxieties and how to address them."

- Claire Montado - Director, Gibraltar Heritage Trust

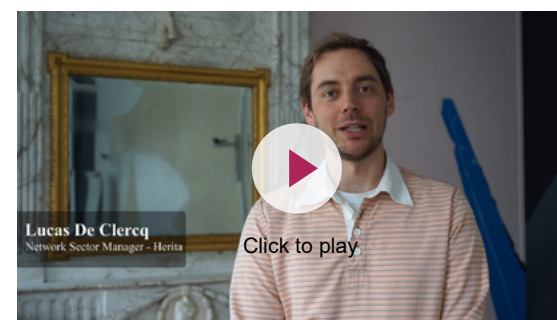


I discovered so many unexpected similarities among other organizations, and also the barriers I had deemed peculiar to my organization turned out not to be the case."

- Esther Antohin - Director, Heritage Watch Ethiopia



Watch our Incubator teaching tools introducing the National Trust model.



We couldn't have done any of this without the support of the Helen Hamlyn Trust, for which we and our National Trusts throughout the globe are deeply grateful.